To illustrate the scope and exclusions activity, consider the deliverable from the university scenario for Maintenance staff to receive notification of repairs via an app that they will also use to capture data about the repairs they have made and other issues they notice about the property.

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| **Scope** | **Exclusions** |
| * App records categories and types of repairs
 | * Detailed description of the repair.
 |
| * App records time for repairs in 5 minute intervals
 | * Recording of time taken for repairs by the minute.
 |
| * App holds details of current employees of the Maintenance team
 | * Details of past employees.
* Details of repair and maintenance staff by if employed by a supplier company.
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